



BEAMA COVID-19 Return to Business Operations Guide May 2020 version 1

## Supplementary paper 1 – Work in Residential properties

These guidelines are based on industry Best Practice and current Government advice and if followed will help companies become COVID-Secure. This is a supplementary paper issued alongside the [‘BEAMA guide on returning business operations to the new normal’](#).

These are for information only and should be used as a guide for the development of Company specific advice. Each companies’ operations are different, and although this set of guidelines is appropriate for all members, each company needs to reflect specific situations in their company guidance and rules.

### Work in residential properties

Many companies have operators that either need to visit residential properties or liaise with other companies who do so. The guidelines for safe operation in these situations are unique as in many cases the customer is a householder with no professional understanding of the current Government or industry guidance. Therefore, there needs to be additional consideration for the health and vulnerability of the householder or residents.

The guidance here should be followed and integrated into a company policy for work in residential properties.

- Observe self-isolation in accordance with NHS guidance and company policy.
- Do not carry out work in or visit a household where a member is self-isolating or is being shielded UNLESS the work is required due to an emergency causing a direct safety risk.
- Where it is necessary to visit and carry out work in a household with a person in a vulnerable group, make prior arrangements to ensure you will not be in the same room as the vulnerable person.
- Ask householder to open front door, having established identity and reason for visit, and then keep 2m distancing before entering.
- Ask householder to open internal doors to minimise surface contacts.
- No handshakes or other physical contact.
- Do not ask for or accept any food or drink from householder.
- Take all reasonable steps to avoid need to request use of household toilet facilities except for handwashing purposes.
- Wash hands in recommended manner and duration frequently and on entering and leaving. Use hand sanitiser when handwashing is not readily available

- Maintain 2m distance from all members of the household whenever possible. Where this is not possible, ensure time within 2m is limited to 15 minutes at most. Wash or sanitise hands before and after such proximity.
- Each worker to use a separate set of tools or to have tools deep-cleaned between uses.
- Worker to travel to customer sites separately whenever possible. When this is not possible, keep the maximum distancing possible.
- Where it is necessary to work in teams, keep the same team membership as far as is reasonably possible.
- Remove all waste, materials and equipment at the end of the household visit.
- Clean and disinfect the area and equipment worked on and any equipment installed.

For a visual guide for all electrical installations use the video from the ECA:


[www.youtube.com/watch?v=A-J-2vJoMFg](https://www.youtube.com/watch?v=A-J-2vJoMFg)

## About BEAMA

BEAMA is the UK trade association for manufacturers and providers of energy infrastructure technologies and systems. We represent more than 200 companies, from start-ups and SMEs to large multinationals. Our member's products ensure low carbon energy and environmental services are delivered safely, securely and efficiently to UK homes, businesses, transport and grid networks.

We support our members in ensuring that the UK has a strong electrotechnical industry that is recognised as an essential part of modern society and brings invaluable economic, social and environmental benefits.

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